

TERMS & CONDITIONS-MS NATIONAL NEW YEAR SALES PROMOTION

1. Employees of Reliance BP Mobility Ltd. and their families, RBML Dealers/ other Channel partners, employees of Advertising Agencies of RBML, Service providers/Event managers etc. associated with this offer, are not eligible to take part.
2. Participation in this offer is deemed acceptance of these Terms and Conditions.
3. Offer commences on 5th February 2023 at 0600 Hrs and closes on 1st April 2023 at 0600 Hrs (referred to as "Offer Period"). Any entries received after 0600 Hrs on 1st April 2023 will not be considered.
4. Entry to this offer shall be treated as void wherever (including any State or Union Territory) such offers are prohibited under local laws.
5. By entering this offer, you agree that the information and the mobile numbers from which the entries are received may be used by RBML for the administration of the draw. RBML may also use the information/mobile numbers to carry out research about this offer or communicate future promotions and other messages to the participants of this promotion.
6. This offer is open to Indian Citizens living in India only
7. This offer is not valid in the state of Tamil Nadu
8. Customers purchasing Motor Spirit (Petrol) for 2/4wheeler or Castrol Lubricant/s worth Rs.200/- or more from Jio-bp Retail Outlets (Petrol Pumps) in a single bill printed from dispensing unit only (henceforth referred to as printed bill) / single e-receipt are eligible to participate in the offer.
9. This offer is applicable for purchase of minimum Rs.200/- worth of Petrol for 2/4wheeler or Castrol Lubricant excluding those retail outlets located in the States/UTs where such contests are prohibited under local laws.
10. In order to avail this offer, a customer purchasing minimum Rs.200/- worth of Petrol for 2/4wheeler or Castrol Lubricants in a single printed bill / e-receipt should
 - a. provide their mobile number at the time of fuelling to enter in the lucky draw contest to the fuel attendant
 - b. Scheme participation form at the Jio-bp Retail Outlets (Petrol Pumps) and the same cannot be submitted by mail, courier or by any other medium. No correspondence in this regard shall be entertained.
11. Participation form with incomplete or incorrect details shall not be considered for the Scheme or Lucky Draw.
12. Eligible Customer shall preserve and retain the copy of the Invoice and counter foil of the form in order to claim the reward, if his name is declared as a winner of the lucky draw Scheme.
13. The prizes for Lucky Draws during the campaign are as below:

Vehicle	Minimum Purchase	Prize Type	Prize Name
2 Wheeler & 4 Wheeler	Petrol or Castrol Lubricant worth Rs 200 and Above in a single fill	Bumper Monthly	Rs 19,999/- Gold voucher for 5 customers at each business state
		Weekly	Rs 1000/- voucher for 7 customers at each business state

	Daily	Free Fuel Vouchers ranging from Rs 25 to Rs 100 redeemable on Petrol
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14. The customer is required to preserve the original Printed Bill of the purchase based on which the customer has entered the offer for claiming the prize, if any, won by him/her for the purpose of verification in case the customer's participation gets selected as a winning entry.
15. Loss/mutilation of the original Printed Bill would make it invalid for claiming the prize, if the customer wins a prize. No photocopies of Bill will be accepted. However, it's recommended that the customer keeps the photocopy of original printed bill to help in verifying the original bill if it partially fades away. E-receipts shall be considered at par with printed bill and should be preserved in the mobile. No claim shall be entertained in case e-receipts have been deleted from the customer's mobile.
16. The customer will have to provide the OTP received on their mobile number to claim the lucky draw prize
17. The prizes would be decided through a system based random process that would select the winning Mobile Numbers (through which the customers participated) from a dump of valid entries received. The daily winners will be declared on the next day of the lucky draw.
18. The daily lucky draw free fuel vouchers are valid for 15 days from the date of issue, the winner has to redeem the voucher within a period of 15 days
19. A customer will be eligible to participate in the campaign subject to following criteria -
 - a. One Mobile Number will be considered for maximum two transaction at one Jio-bp Retail Outlets (Petrol Pumps) for a day. (Subject to minimum time gap of 2 hours between two transaction)
 - b. One Mobile number will be considered for maximum three transaction at different Jio-bp Retail Outlets (Petrol Pumps) for a day. (Subject to time gap of 2 hours between these 3 transaction)
 - c. One Mobile number will be selected as a winner once in a week for the daily lucky draw
20. Bumper draw shall be held for all the customers who have participated in the campaign for that particular month. Besides, the individual winners of the prizes would be notified separately through a text message on their registered mobile numbers. The decision of the company on the prizes shall be final and no communication in this regard will be entertained.
21. The weekly lucky draw winners will be notified through an SMS on their registered mobile numbers
22. The Bumper draws will be conducted twice during the scheme period through a system random selection process, the lucky winners will receive a SMS on winning the bumper prizes
23. The selected Mobile Numbers would be contacted by our representatives / Officers for verification of original bill containing the details as per the winning entry sent by the contestant and further processing within 7 days from the date of draw.
24. In case the mobile number has been changed/terminated/ blocked/out of reach etc. RBML will, thereafter, not be held liable for not being able to communicate/handover prizes to the winners.
25. No queries/clarifications/suggestions will be entertained on the modality of selection or the selection process which would be entirely at the discretion of RBML.
26. The onus of payment of any statutory levies / taxes on the gift items shall rest solely on the prize winners.

27. Winners have to provide the following documents for availing gift prize –
- A) Copy of Pan Card of the winner.
 - B) Indemnity bond / Undertaking from the winner on stamp paper of the appropriate value declaring that the tax paid is from his income under Section 194B of the Income Tax act and shall be declared in his annual return if applicable
 - C) DD/Cheque/cash/digital payment mode for other applicable charges as per state requirements if any.
 - D) Proof of Tax submission to RBML (Copy of DD / Cheque) if applicable. The amount of Tax to be determined on the basis of the vehicle won and the state/area where the winner is located.
 - E) Any other statutory requirement as applicable.
28. All winners shall be liable to pay the applicable taxes and the winner shall become entitled to get the prize only after all the taxes are paid. The gift prizes needs to be collected from the nearest convenient showroom once the above formalities are completed.
29. Winners will have to incur expenses towards gift taxes & other applicable charges
30. Winners can collect their prize in a maximum of 45 to 60 days from the date of announcement.
31. Travel arrangements, boarding and lodging, if any, for availing the Prizes under this offer shall not be the responsibility of RBML. Prize winners have to make their own arrangements to reach the venue.
32. The offer is not transferable and cannot be exchanged/redeemed for cash. No cash claim shall be entertained in lieu of the offer. This offer cannot be combined with other RBML Promotional or Discount Offer.
33. Disclaimer-The Actual prize may vary from images displayed in scheme communication.
34. Reliance BP Mobility Ltd., shall not be liable for any loss or damage whatsoever that may be suffered as a result of participating in the offer or enjoying the prizes.
35. The decision of Reliance BP Mobility Ltd. is final and binding and is non-contestable. Reliance BP Mobility Ltd. reserves the right to withdraw and/or alter any of the terms and conditions of this offer at any time without prior notice. No correspondence would be entertained on this account.
36. RBML reserves the right to audit all claims/winning entries to ensure that the Terms and Conditions of the promotion have been met; and to request additional information regarding any and all claims and supporting documents.
37. Reliance BP Mobility Ltd., and its partners shall not be liable for any loss or damage, theft or any other mishap whatsoever that may be suffered as a result of participating in the scheme or enjoying the prizes.
38. Apart from the entitlement to the prizes, the winner or his/her legal heirs will have no rights or claims against RBML or its partners.
39. The submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and from future RBML promotions. The submission of false, misleading or fraudulent information may result in the claimant being subject to civil or criminal liability

40. Lucky draw gifts will fall under the standard terms and conditions for warranty as defined/ provided by its manufacturers. Accessories may or may not be a part of Standard Fitment.
41. RBML disclaims any and all warranties, express or implied, of merchantability or fitness for a particular purpose in relation to Prize item provided under the offer. Customer shall avail of the warranty on the gift item from the gift partner, as may be applicable.
42. All disputes are subject to the exclusive jurisdiction of the courts in Mumbai.